Travel Management Report

Company Name Period of Analysis

Sample company

From 4/1/2010 to 6/30/2010

Booking Sources

Incident Summary

	% of Payments
Call Center	69%
Cliqbook	20%
Web	11%

	Total
Billing	8
Late Pickup	9
Missed Pickup	6
Service	5
Total	43
Total Incident Rate	0.97%

Total Incident Rate

Service Incident Rate 0.63%

Passenger Usage Profile

Top 5 Stop Time Chargers

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	Total Stop Charges		
	ona.goo	J	
lika Whaalar	¢570.25		Mile

\$248.50

WINC WITCHE	ψ57 0.23
Bill Stephens	\$314.50
Judy Wrangler	\$306.25
Donald Boaste	\$256.75

Amy Bagley

Top 5 users w/Cancelled Rides

	Total Cancelled Rides
Mike Wheeler	7
Bill Stephens	6
Tajinder Singh	5
Thomas Hughes	2
Elaine Mann	2
Others	125

Payment Method

% of **Payments** Credit Card 0% Invoice 99%

Vehicles Usage Profile

	% of Total Rides
Sedan	91%
SUV	4%
10 PAX Van	2%
Connections Sedan	1%
Meet & Greet	0%

Top 5 Wait Time Chargers

	Total Wait Charges
Mike Wheeler	\$619.75
Natalie Broderick	\$619.75
Pasha Block	\$520.75
William Boulton	\$496.00
Jean Robinson	\$446.50